







# Defining Commissioning Process/Tools using Model Quality Control Matrix

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	<i>Purpose</i>		<i>Work program</i>		<i>Work organisation</i>		<i>Private area</i>
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# Annex 40

**Commissioning of Buildings and HVAC systems  
for Improved Energy Performance**

**Energy Conservation  
in Buildings and  
Community Systems**

*Program of the International Energy Agency (IEA)*

# *Model Quality Control*

- Model Quality Control is a general model that can be applied for all kinds of processes (building and building services, industrial etc.).
- In the Netherlands the MQC structure is elaborated for heating systems and domestic ventilation systems.
- In the Annex 40 Japan has developed a complete tool to define any kind of MQC for HVAC and other building services systems, and elaborated for **Standard Model Commissioning Process** for HVAC of non-residential complex buildings.

## *MQC\_Continued*

- The intention of MQC is to control the total production process including developing specifications, design, construction, acceptance and operation.
- It focuses on avoiding failures on all strategic aspects and moments in this process.
- It contains all operational techniques and activities, necessary to realize a defined level of quality.
- In this framework “Quality” means that the delivered performance matches the required and precisely formulated requirements and expectations of the principals, including time planning, budgets and all technical aspects.

# *Model Quality Control Matrix*

- The most important characteristic for MQC for HVAC systems is a structure that follows all the process phases. This enables to build in a number of strategic decisions in the (building) process and to assess if the system meets the targets and requirements, as defined in the program phase.
- The total quality is determined by several aspects (not only technical but also financial, organization and communication), which lead to a so-called MQC matrix combined with commissioning phases.
- Thus, *MQC matrix* consists of cells and their contents in several hierarchy, positioned at the intersections of phase axis and aspect axis.

Commissioning Matrix	Production Stage						
	Program Phase (Pre-Design Phase)		Design Phase		Elabolation Phase	Construction Phase	
IV~V Virtual Building	Program Step	Planning Step	Preliminary Design Step	Working Design Step	Elabolation Step	Construction Step	Acceptance Step
Phase Keyword							
Phase Definition	PHASES						
Step Definition							
CA's Role							
Actions							
Organization							
Standards/Regulations							
Performance/Criterior							
Documentation Tools							
Technical Tools							
Communication Tools							
Purchase (outsourcing, hiring)							
Funding							
Documentation							
Others							

Figure B: MQC Matrix.

*Structure of MQC Matrix  
-Commissioning Process sheet*

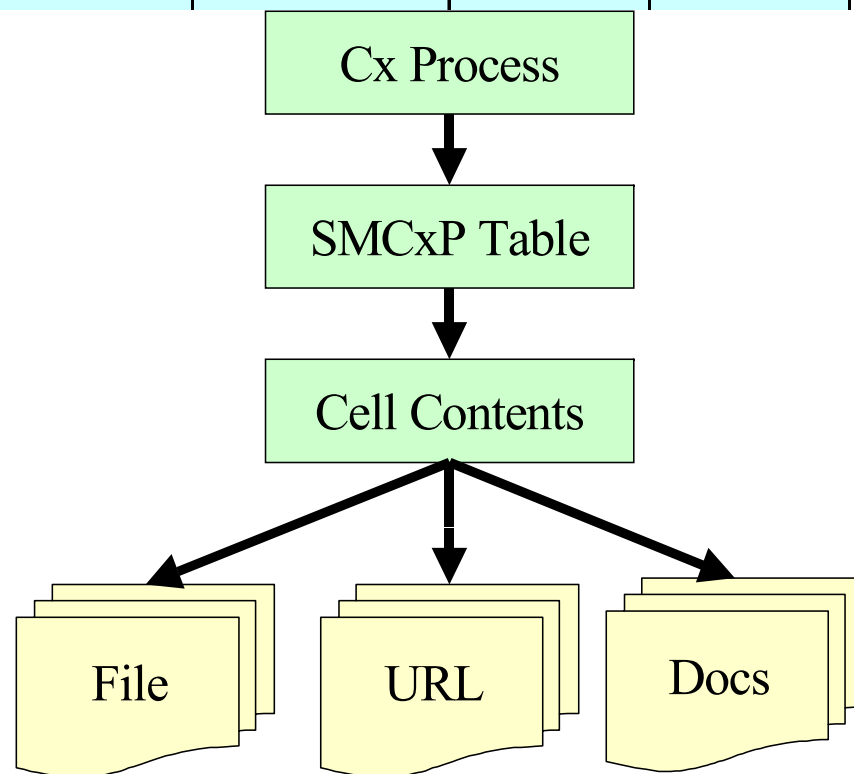


Figure A: Structure of MQC Matrix.

## *Commissioning Phases and Aspects*

- The definition of phases and steps of the commissioning process can be referred to by linking to glossary at the Annex40 website.
- The Aspects are defined for each phase and step in which not only the aspects for the commissioning authority himself but also the aspects for the main actors of the step and phase during the construction process are described in order that commissioning team members can correctly understand their own situations and relations among themselves to the success of commissioning process.

*Commissioning phases*

**Production Stage**

**Program Phase  
(Pre-Design Phase)**

**Design Phase**

**Elabolation  
Phase**

**Program  
Step**

**Planning  
Step**

**Preliminary  
Design Step**

**Working  
Design Step**

**Elabolation  
Step**

**CA**

**Des.**

RFP\_CA

RFP\_Des

OPR

Cx Spec.  
Cx Plan

Design  
Doc.

Bid/Order  
Contracting

Const.  
Doc.



<b>Production Stage</b>		<b>Operation &amp; Maintenance Stage</b>	
<b>Construction Phase</b>		<b>Operation Phase (Occupancy and Operations Phase)</b>	
<b>Construction Step</b>	<b>Acceptance Step</b>	<b>Post-Acceptance Step</b>	<b>Post-Post-Acceptance Step</b>
<b>Const. Doc.</b>		<b>Syst. Manual</b>	
<b>TAB</b>	<b>FPT</b>	<b>Season. FPT</b>	
<b>Cx Plan_update</b>	<b>Train. /edu.</b>	<b>Final Report</b>	<b>Re-Cx stage</b>

# *Aspects*

## **Definition:**

- In 'Phase Keywords' simple definitions of each phase and step are described.
- In 'Phase Definition' detailed definition and explanation are given to each phase and the same are done for 'Step Definition', in order that SMCP/MQC users can understand the meaning of these phases and steps.

## **Actions:**

- Actions to be followed by the commissioning authority as well as principal actors in each step are described.

## *Aspects \_continued*

### **Organization:**

- Members composing the commissioning team are listed.

### **Requirements:**

- Inventory of internal and external requirements including a base level of legal requirements like buildings regulations, standards and others, as well as quality-related recommendations are described.
- Thus this aspect is subdivided into 'Standards/Regulation' and 'Performance/Criteria

## *Aspects \_continued*

### **Commissioning Tools:**

- ‘Documentation tools’ are most important to manage total commissioning process throughout.
- ‘Technical Tools’ are for performing actual commissioning items to be measured, tested, inspected, analyzed, simulated and evaluated for the purpose of verifying realization of OPR using test protocols and testing guidelines.
- ‘Communication Tools’ are also for management and actual execution of commissioning process by well-harmonized commissioning team.

## *Aspects \_continued*

### **Purchase/Finance:**

- Necessary external expertise that has to be purchased, experts who have to be hired and outsourcing are described in 'Purchase'.
- Funding necessities and timing of funding shall be described in 'Funding'. Also, controlling and guarding of the object costs, i.e., HVAC installation, as well as the process costs (co-ordination, consulting, commissioning) are to be described.

### **Outcome/Documentation:**

- Reporting of the input and output of all sequencing phases and evaluation of the process at the end of the steps, phases or at any other defined time interval due to contracts as well as the final commissioning report are to be edited and submitted.

## *MQC tool software*

- MQC tool has the functions to define the commissioning process for any Standard Model Commissioning and to be used for customization to specific project as the database including all the information during commissioning process by overriding, deleting and/or adding.
- The tool was developed with MS-Excel using macro program, one of the most popular software.

## *MQC tool software\_continued*

- Five sheets compose the developed Excel file of MQC tool.
  - ‘Cx process’ includes detailed information sheet to overview Cx process and select subject.
  - ‘Select’ sheet is a kind of table of contents.
  - ‘Subject’ sheet is a summery sheet of the objective process. If it is a Standard Cx. Process, it shall be called as SMCP/Type IV.
  - ‘Cell contents’ sheet includes detailed information that has the function to link to computerized documents, URLs or e-mail addresses.
  - “Instruction” sheet is an on-line manual how to use MQC tool.

# 'Cx Process' sheet

Microsoft Excel - 040216\_MQC\_E\_JP\_ver101.xls

ファイル(F) 編集(E) 表示(V) 挿入(I) 書式(O) ツール(T) データ(D) ウィンドウ(W) ヘルプ(H) Adobe PDF(B)

R11 O5

1		3		6				10		12	
Commissioning Matrix		Production Stage								Operation & Maintenance Stage	
Instructions		Program Phase (Pre-Design Phase)		Design Phase		Elaboration Phase	Construction Phase		Operation Phase (Occupancy and Operations Phase)		
TYPE IV - V Non-Residential Building		Program Step	Planning Step	Preliminary Design Step	Working Design Step	Elaboration Step	Construction Step	Acceptance Step	Post-Acceptance Step	Post-Post-Acceptance Step	
5	Definition	Phase Keyword									
		Phase Definition									
		Step Definition									
		CA's Role									
9		Actions									
10		Organization									
11	Requirements	Standards/Regulations									
		Performance/Criteria									
13	Commissioning Tools	Documentation Tools									
		Technical Tools									
		Communication Tools									
16	Purchase/Finance	Purchase (outsourcing, hiring)									
		Funding									
18		Outcome/Documentation									
19		Others									
20											
21											
22											
23											
24											
25											
26											
27											
28											
29											

Cx Process / Select / Subjects / Cell Contents / Instructions

<b>Production Stage</b>	<b>Program Phase (Pre-Design Phase)</b>	<b>Program Step</b>	<b>Select</b>
		<b>Planning Step</b>	<b>Select</b>
	<b>Design Phase</b>	<b>Preliminary Design Step</b>	<b>Select</b>
		<b>Working Design Step</b>	<b>Select</b>
	<b>Elaboration Phase</b>	<b>Elaboration Step</b>	<b>Select</b>
	<b>Construction Phase</b>	<b>Construction Step</b>	<b>Select</b>
<b>Acceptance Step</b>		<b>Select</b>	
<b>Operation &amp; Maintenance Stage</b>	<b>Operation Phase (Occupancy and Operations</b>	<b>Post-Acceptance Step</b>	<b>Select</b>
		<b>Post-Post-Acceptance</b>	<b>Select</b>

Select mode : [Aspect]

<b>Aspect</b>	<b>Aspect2</b>	
<b>Definition</b>	<b>Phase Keyword</b>	<b>Select</b>
	<b>Phase Definition</b>	<b>Select</b>
	<b>Step Definition</b>	<b>Select</b>
	<b>CA's Role</b>	<b>Select</b>
<b>Actions</b>		<b>Select</b>
<b>Organization</b>		<b>Select</b>
<b>Requirements</b>	<b>Standards/Regulations</b>	<b>Select</b>
	<b>Performance/Criteria</b>	<b>Select</b>
<b>Commissioning Tools</b>	<b>Documentation Tools</b>	<b>Select</b>
	<b>Technical Tools</b>	<b>Select</b>
	<b>Communication Tools</b>	<b>Select</b>
<b>Purchase/Finance</b>	<b>Purchase(outsourcing,hiring)</b>	<b>Select</b>
	<b>Funding</b>	<b>Select</b>
<b>Outcome/Documentation</b>		<b>Select</b>
<b>Others</b>		<b>Select</b>

*'Select' sheet*

# 'Subject' sheet (a part)

	1	2	3	6	
1	<b>Commissioning Matrix</b> <b>Roman letters: CA 's role, action and Cx related events</b> <b>Italic ltters: Principal players ' role, action and Cx related events among Cx Related Parties during the</b>				
2	<b>Standard Model Commissioning Plan</b>				
3	<b>Detailed Preview</b>	<b>TYPE IV - V Non-Residential Building</b>		<b>Preliminary Design Step</b>	
49			<b>Standards/ Regulations</b>	<b>Building Code and Regulation</b>	
50				<b>Fire Code and Regulation</b>	
51				<i>Public Building Regulation (Green Building)</i>	
52				<i>Energy Conservation Regulations</i>	
53				<b>JIS (Japanese Industrial Standard)</b>	
54				<b>ISO</b>	
55				<b>JASS/HASS (Academic Standards for Architecture and HVAC)</b>	
56				<i>Licenses and Intellectual Property</i>	
57					
59				<b>Requirements</b>	<b>Indoor Environmental Criteria (IAQ, VOC)</b>
60					<b>Economical Performance (First/C, Operating/C, Life Cycle C)</b>
61	<b>Environmental Load(CO2, Waste, Energy)</b>				

# 'Cell Contents' sheet (a part)

Step	Aspect	Aspect2	Subject
Preliminary Design Step	Requirements	Performance/Criteria	Indoor Environmental Criteria (IAQ,

Save&Close

Erase of Now Input

Deletion of this cell contents

cell contents data

Cell Contents	Specification	Specification2	URL	MAIL	Other Files	
Harmful Chemicals	Formaldehyde					
	VOC	Toluene				
Dust	Dust concentration or number of counts					
Fine Particles	Count Number of Particles (Clean Room)	class 100				
Temperature and Humidity	DB Temperature	room average				
		control point value				
		occupied zone average				
		distribution				
	RH Relative humidity					
	ET*	control zone				
		reset schedule by OA compensation				
PMV						
Bio-Pollution	Mold					
	Pollen					
Noise (indoor/outdoor)						
Lighting						
Smell						

Step	Aspect	Aspect2	Subject
Planning Step	Requirements	Performance/Criteria	<i>Green Building Rating System</i>

Save&Close

Erase of Now Input

Deletion of this cell contents

cell contents data

Cell Contents	Specification	Specification2	URL	MAIL	Other Files
LEED, USA	introduction				<a href="#">Introduction.pdf</a>
	Energy and atmosphere				<a href="#">Energy and Atmosphere.pdf</a>
CASBEE, Japan	introduction				<a href="#">Casbee.pdf</a>

Step	Aspect	Aspect2	Subject
工事発注段階 (Elaboration Step)	コミッショニングツール (Commissioning Tools)	技術ツール (Technical Tools)	各種設計ガイドライン及びマニュアル

保存&閉じる

展開時の状態に戻す

すべての内容を削除する

cell contents data

Cell Contents	Specification	Specification2	URL	MAIL	Other Files
蓄熱システムの設計・制御 (第1編、第2編、別冊)	蓄熱システムの設計・制御に関連するマニュアル	(財)ヒートポンプ・蓄熱センター	<a href="http://www.hptcj.or.jp/chikunetu/tools/index.html">http://www.hptcj.or.jp/chikunetu/tools/index.html</a>		
氷蓄熱式空調システムマニュアル(計画・設計編、低温送風空調システム設計編)	氷蓄熱システムの設計・制御に関連するマニュアル	(財)ヒートポンプ・蓄熱センター	<a href="http://www.hptcj.or.jp/chikunetu/tools/index.html">http://www.hptcj.or.jp/chikunetu/tools/index.html</a>		
病院施設の水蓄熱システム	病院施設で蓄熱システムを採用した場合のモデル設計例	(財)ヒートポンプ・蓄熱センター	<a href="http://www.hptcj.or.jp/chikunetu/tools/index.html">http://www.hptcj.or.jp/chikunetu/tools/index.html</a>		
老人保健施設の水蓄熱システム	老人保健施設で蓄熱システムを採用した場合のモデル設計例	(財)ヒートポンプ・蓄熱センター	<a href="http://www.hptcj.or.jp/chikunetu/tools/index.html">http://www.hptcj.or.jp/chikunetu/tools/index.html</a>		
高層オフィスビルの水蓄熱システム	大規模事務所・店舗施設で将来のエネルギー情勢を考慮した複合熱源の蓄熱空調システムを採用したモデル設計例。	(財)ヒートポンプ・蓄熱センター	<a href="http://www.hptcj.or.jp/chikunetu/tools/index.html">http://www.hptcj.or.jp/chikunetu/tools/index.html</a>		
大規模店舗ビルの水蓄熱システム	商業施設においてエネルギーの安定性、エネルギーコストの観点から複合熱源を採用したモデル設計例	(財)ヒートポンプ・蓄熱センター	<a href="http://www.hptcj.or.jp/chikunetu/tools/index.html">http://www.hptcj.or.jp/chikunetu/tools/index.html</a>		
事務所ビル(新設)の水蓄熱システム	新築事務所建物の氷蓄熱システムのモデル設計例	(財)ヒートポンプ・蓄熱センター	<a href="http://www.hptcj.or.jp/chikunetu/tools/index.html">http://www.hptcj.or.jp/chikunetu/tools/index.html</a>		
事務所ビル(リニューアル)の水蓄熱システム	事務所ビルで空調設備を非蓄熱方式から蓄熱方式へ転換したりリニューアルモデルの設計例	(財)ヒートポンプ・蓄熱センター	<a href="http://www.hptcj.or.jp/chikunetu/tools/index.html">http://www.hptcj.or.jp/chikunetu/tools/index.html</a>		

# *Operation of MQC*

Two functions of MQC tool.

- One is the organized database management of commissioning process to accomplish commissioning project. Using this function, users can describe the information on the blank MQC and define the commissioning process.
- The other is browsing the selected information from the commissioning process database. User can browse the necessary information for commissioning.

# *Defining MQC*

- After start-up of the MQC, user defines information of commissioning process on “Subject” sheet.
- The menu box, which will appear by double-clicking, is used for inputting information.
- By selecting “New Input” button showed in the menu box user can input the information into the cell.

## *Defining MQC\_continued*

- By double clicking any other cell the inputted information will be registered on the database. Thus, the user can modify, copy or delete the information in the same manner.
- When user selects “Detailed Input”, detailed cell contents appear and now he can define more detailed contents about inputted information.
- These contents can be linked with the computerized documents, URLs or e-mail addresses. This function uses the hyperlink function on the MS-Excel.

## *Browsing Information*

- Users select and double-click an intersection of a phase and aspect on the “Cx Process” sheet.
- Then detailed key information of the database, that is, the first column of the cell contents sheet of the desired cell appears on the left window of menu box.
- There is a window to select phases and aspects at the right side of menu box. User can browse the different information by changing phases and aspects from here.
- Using “Select: Subject” window at right center user can obtain more detailed information included in cell contents sheet by clicking “Detail review” button.

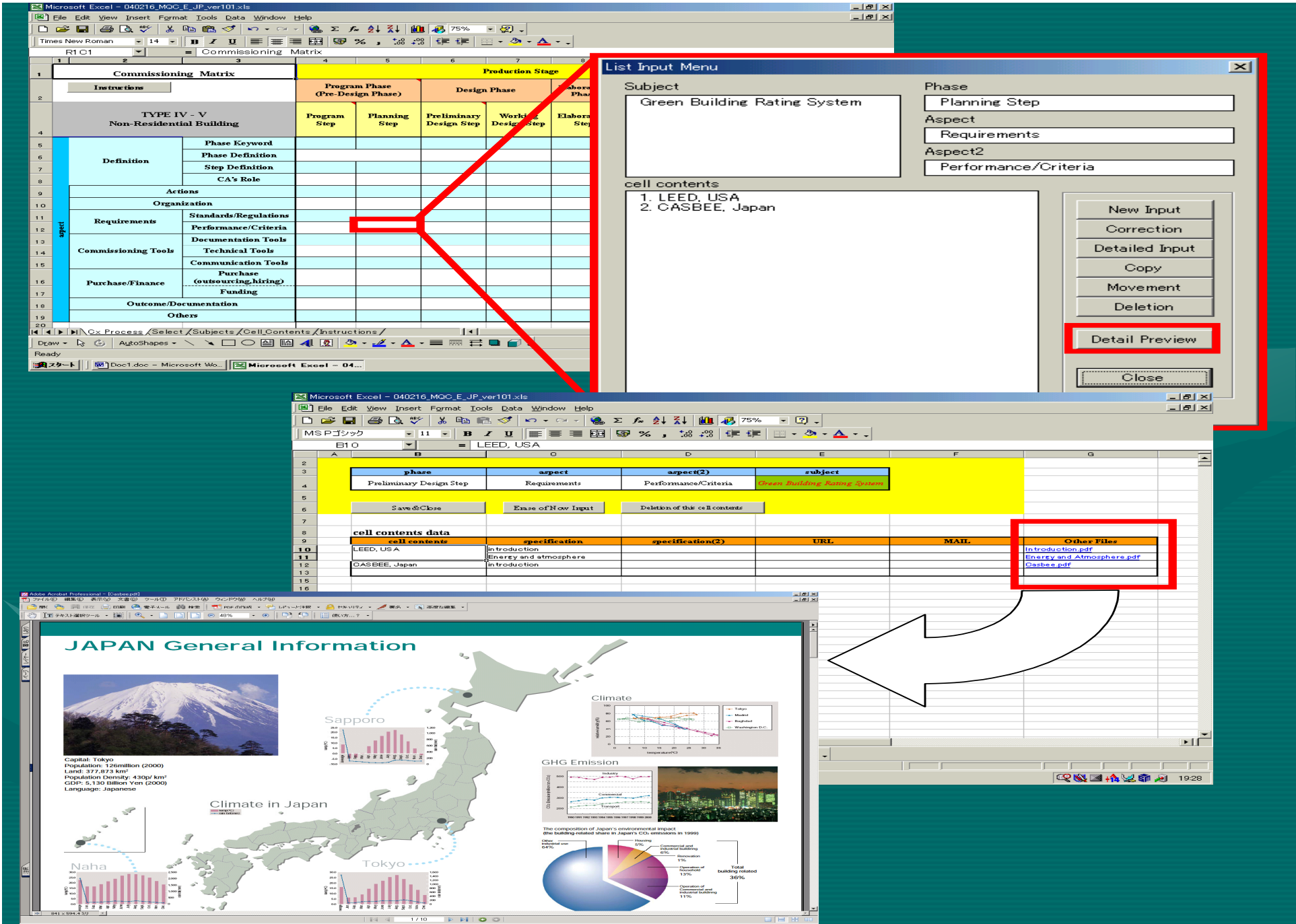


Figure 1: Information Browsing Flow

*Demonstration follows.*



# *Application*

- **Standard Model Commissioning Plan**
  - All kinds of information can be linked from the top sheet by way of the selected matrix cell. All the cell contents should be replaced according to users' social and technical environment, if necessary.
  - This has been one of the principal object of Annex 40.

## *Application\_continued*

- **Project Oriented Quality Control**
  - Customization of MQC for any specific project. Specific name, contact address, email address and likes of each commissioning team shall be filled in.
  - The cell contents include commissioning tools, documents which were used in the projects and test reports, etc.
  - The customized electronic MQC also includes commissioning plan, commissioning specification, commissioning report and any other products of commissioning implementation.

## *Application\_continued*

- **Electronic Commissioning Guideline**
  - If all the cell contents, for example, all of a certain HVAC commissioning process guideline, are fully inputted, then electric commissioning guidelines and tools are obtained in a single MQC matrix with the full of database and technical tools included.
  - Existing information, documents and formats are cited and/or linked directly in or from the cell contents. Users can find whatever they wants, whenever the phase and step are and whoever they are.

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- [Paper management](#)
- [Contact](#)
- [Accommodation](#)
- [Getting there](#)

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